Section 1557 Nondiscrimination Notice Informing Individuals About Nondiscrimination and Accessibility Requirements

CEBT complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. **CEBT** does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

CEBT:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact CEBT's Plan Administrator, Willis Towers Watson.

If you believe that **CEBT** has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with Willis Towers Watson:

Address: 555 17th Street, Suite 2050 Denver, CO 80202

Phone: (800) 332-1168 or (303) 773-1373

Fax: (303) 773-1685

You can file a grievance in person or by mail or fax. If you need help filing a grievance, please contact, Stacy Picone at Willis Towers Watson.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <u>https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</u> or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <u>http://www.hhs.gov/ocr/office/file/index.html</u>.