



# COVID-19 RESPONSE

CEBT and SurgeryPlus continue to place the highest priority on the health, safety and wellbeing of our members, our employees and our communities. Along with many of you, we continue to monitor Centers for Disease Control and Prevention (CDC) guidance in light of COVID-19 and its impact on elective surgeries, travel, and workplace safety. With that in mind, we would like to provide you an update on how this may impact you as a CEBT and SurgeryPlus member:

If you have any questions about elective surgery or air travel, we encourage you to consult current CDC guidance on travel and elective surgery, and discuss your health status relative to this guidance with our health care provider

If you have an open case with SurgeryPlus and would like to modify or delay your case schedule, your SurgeryPlus Care Advocate will help manage those requests with urgency

Certain medical providers are temporarily canceling non-emergent surgeries considering the current national emergency. SurgeryPlus is working with its provider network to stay informed about their capabilities during the current circumstances and will make members aware as appropriate. We understand the inconvenience that may come with delayed surgery, however, we remain committed to our mission to empower you to make the right healthcare decisions

The objective of CEBT and SurgeryPlus is to take all steps possible to put the health of our members first. We appreciate your patience and support during this unprecedented time. Please don't hesitate to reach out to your SurgeryPlus Care Advocate with any needs or questions.