## **Advantage Legal Assist**







Each year, it is estimated that nearly half of the U.S. workforce will require time off for a legal problem, and the average cost of lost time per employee will be more than \$400. Based on recent studies, nearly 60% of middle-income Americans faced with a legal problem do not seek professional assistance because of apprehensions related to finding and paying for a qualified attorney.

## **Advice and Referral Options**

Legal Assist offers two types of legal services to meet employees' needs. Offering both Advice and Local Referral Services insures that all employees' legal needs are addressed in an appropriate manner.

Advice: More than 50% of employees requiring legal assistance do not want or need to retain a lawyer. Their concerns can be resolved through a free telephonic advice service.

Local Referral: For employees who have an immediate need for in-person legal consultation, we refer the employee to a conveniently located lawyer with the appropriate expertise. These local lawyers provide a free half-hour consultation, and, in most instances, agree to discount their hourly fees by 25% if additional assistance is required.

## **Online Educational Resources**

Online private and secure legal resources complement our telephonic and in-person service by providing online access to a wealth of educational resources, links, and tools. The site contains legal documents, a library of legal and financial information, access to state agencies to obtain birth certificates and other records, links to other legal resources, a glossary of terms, a state-specific will-builder and more. These convenient resources provide employees and their family members with the information required to make wise legal decisions when necessary, 24 hours a day, seven days a week.

30-minute consultation with an attorney, inperson or telephonic. Up to 25% discounted rates offered by most attorneys if retained.

username: cebt password: eap

## How the Service Works

- Legal Assist provides access to qualified legal advice and council, either by phone or in-person, as determined by the need.
- Consultations are free, halfhour sessions with an attorney qualified to handle the issue.
- Coverage is available nationwide.
- Employees receive a 25% discount on hourly attorney fees if representation is required.
- Telephone advice attorneys cannot self-refer, and therefore, provide unbiased advice.
- Free State-specific willbuilder available online as well as other valuable legal resources.

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