

How to schedule an appointment

1. Visit the Marathon Health Portal at member.ourhealth.org and click "Schedule Appointment"



2. Select either "Sick or Condition" or "Preventive"

□D Sick or Condition	😚 Preventive
 Run of the mill symptoms to more complex or ongoing issues. Cold or flu symptoms Skin irritation Arthritis or chronic pain 	 Proactive maintenance visits to meet your specific needs. Physical exam or wellness screen Chronic disease management Comprehensive Health Review Health coach Immunizations and flu shots

3. Select your visit type and provide appointment details





4. Appointment availability for all health centers available to you will display

You can select a specific provider from the Provider drop-down menu, select a specific date on the calendar, or click the orange arrows to see availability for weeks at a time.



Clicking on a purple or gray box will open a pop-up with specific appointment times. If you would like to view specific appointment times at another location, click 'Cancel' in the pop-up window.

5. Select the day and time of your appointment





6. Review your contact information and appointment details. Click "Confirm Appointment"

For video visits: Please enter a valid email address. You will receive an email from MyCarePlan 10-15 minutes after you've scheduled and prior to your appointment with instructions on how to begin your video visit.

For telephonic visits: Please enter a valid phone number. Your provider will call the phone number(s) listed at the time of your appointment.

News	PLEASE READ: In an effort to limit the spread of COVID-19, we've made changes to our scheduling policy. Click here to learn more.		
Appointments	Reason for Visit	Choose a Time	Review & Confirm
Medication Refills	Almost done! Please review the following details:		BACK CONFIRM APPOINTMENT
Locations	Please confirm your contact inform Email *required for virtual visit Email Address	nation:	
Well-Being Program	Cell Phone Number	Home Phone Number	

Your appointment is now scheduled! Marathon Health will send you a confirmation email with your appointment details.





To schedule an appointment, scan the QR code to visit the Marathon Health Portal at member.ourhealth.org.